

The making of an
urban
regeneration plan
in the Netherlands



Daily social management before, during
and after urban regeneration

Daily social management before urban regeneration

- Inform the residents
 - Visits at home
 - Opening a neighbourhood office
 - Consulting-hours
- Participation by the residents
 - Raise a platform
 - Raise a committee of residents
 - Participation by residents in working groups

Daily social management before urban regeneration

- Social plan
 - Drafting together with the residents
 - Contents:
 - Communication with residents
 - Social management
 - How to deal with empty apartments
 - How to regulate removals
 - Compensation
 - How to solve differences

Daily social management during urban regeneration

- Communication
 - Individual visits
 - Newsletters
 - Meetings
- Neighbourhood office
- Manage empty houses
 - Organisations like Ad-hoc
- Planning
 - Routing of the renovation or demolition
- Removal
 - Moving to an apartment which has been renovated
 - Moving outside the neighbourhood
- Offering help

Daily social management during urban regeneration

- Extra supervision by the police
- Extra supervision by Woonbron officers
 - Responsible for a clean district
 - They walk daily through the neighbourhood
 - Consulting-hours
- Extra attention towards the residents
 - Festivities
- Social workers

Daily social management after urban regeneration

- Continue contact with the residents committee
 - Making agreements about using and maintaining the environment
- Communication
- After care
 - Technical problems
 - Social problems